

# **QnA Cosmetic Surgery**

**148 West Pine Street**

**Ponchatoula, LA 70454**

**(985) 370-0662, Ext. 4**

**After office hours and weekends: (985) 687-4471**

## **Cancellation & Refund Policy**

- 1. If a patient cancels a procedure *21 days or more* from the scheduled appointment, a full refund of the deposit will be granted within 14 days from the cancellation notice.**
- 2. If a patient cancels a procedure between *8 to 20 days* from scheduled appointment, the entire deposit will then becomes a credit.**
- 3. If the patient cancels a procedure *3-7 days* from the scheduled appointment, there will be a 25% cancellation fee and the remaining deposit balance will become a credit. The patient will have 6 months to use the credit for any QnA Cosmetic Surgery procedure from the date it is issued.**
- 4. A patient may reschedule a procedure one time *within 7 days* after the original procedure date. The full balance of the procedure must be paid when the procedure is rescheduled.**
- 5. If the patient cancels the rescheduled appointment, the total balance of the procedure will be forfeited.**
- 6. If a procedure is cancelled *2 days* before the scheduled appointment, the entire deposit will be forfeited.**

**I have read and understood the above cancellation and refund policy.**

**Patient Name:** \_\_\_\_\_ **Date** \_\_\_\_\_

**Witness:** \_\_\_\_\_ **Date** \_\_\_\_\_