

QnA Cosmetic Surgery

**148 West Pine Street
Ponchatoula, LA 70454
(985) 370-0662, Ext. 4**

NeoGraft Cancellation & Refund Policy

1. If a patient cancels the procedure 21 days or more from the scheduled appointment, a full refund of the deposit will be granted within 14 days from the cancellation notice.
2. If a patient cancels the procedure between 8 to 20 days from scheduled appointment, the entire deposit will then become a credit.
3. If the patient cancels the procedure 7 days or less from the scheduled appointment, the cancellation fee will be \$500 plus 25% of the deposit. The remaining deposit balance will become a credit.
4. A patient may reschedule a procedure one time. The full balance of the procedure must be paid when the procedure is rescheduled.
5. If the patient cancels the rescheduled appointment, the total balance of the procedure will be forfeited.
6. The patient will have 6 months to use the credit for any QnA Cosmetic Surgery procedure from the date it is issued.

I have read and understood the above cancellation and refund policy.

Patient Name: _____ **Date** _____

Witness: _____ **Date** _____